

# CommonWealth

Resource Management Corporation

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January 17, 2012

The Municipal Review Committee  
Greg Louder, Executive Director  
40 Harlow Street  
Bangor, Maine 04401

RE: Review of the Tip Fee for the First Quarter of 2012:  
Compliance with Performance Standards in 2011

Dear Members of the MRC:

In January 2012, the Municipal Review Committee (the MRC) received from the Penobscot Energy Recovery Company (PERC) information, calculations and supporting data intended to demonstrate whether in 2011 the Facility operated in compliance with the Performance Standards set forth in Schedule F of the Second Amended, Restated and Extended Waste Disposal Agreement (the Agreement) and, consequently, whether adjustment of the tipping fee is required under Schedule C, Section A(4), of the Agreement. PERC supplied a summary cover letter, supported by Exhibits A through D, which contain data to demonstrate the Facility's performance in 2011.

CommonWealth Resource Management Corporation (CommonWealth) has reviewed the information supplied by PERC. The following table compares the actual performance of the PERC facility in 2011 to the levels of performance required for compliance with the Performance Standards as defined in Schedule F of the Agreement:

Applicable Standard	2011 Actual Performance	Performance Standard
Residue Moisture	25.0 %	<40.0%
Residue Combustible Content	6.1 %	<9.0%
Residue Truck Loading	29.87 tons	>20.0 tons
FEPR Truck Loading	27.76 tons	>20.0 tons
Ferrous Quality	653 Btu/lb based on 9.5% by weight	<720 Btu/lb based on <10% by weight
Glass and Grit Quantity	19.4 %	<26 %
Glass and Grit Quality	Not applicable (the value of 2,739 Btu/lb would have complied)	<3,600 Btu/lb if not in compliance with Glass and Grit Quantity Standard

For the Residue Moisture Standard, the tests show that the moisture content of the ash in 2011 ranged between 21 percent and 31 percent, averaging 25.0 percent, compared to 24.4 percent in 2010, 24.4 percent in 2009, 22.6 percent in 2008, 23.2 percent in 2007 and 24 percent in 2006. Reduced moisture content of ash indicates that less water is being landfilled with the ash, thus reducing disposal costs for the Charter Municipalities and for PERC.

For the Residue Combustible Content Standard, the tests show that the average ash loss on ignition (LOI) in 2011 ranged between 2.0 percent and 15.0 percent, averaging 6.1 percent, compared to 4.5 percent in 2010, 1.7 percent in 2009, 3.7 percent in 2008, 2.4 percent in 2007 and 3.4 percent in 2006. Although the value for the LOI of the January sample was elevated to 15.0 percent, overall, the average LOI value for all samples was less than the guaranteed Standard value of nine percent. Reducing the LOI of ash indicates improved combustion conditions and that less uncombusted waste is being landfilled with the combustion ash, thus reducing the disposal costs to the Charter Municipalities and PERC. Note that the value of LOI was under five percent for all samples other than the first sample taken in January, which might have been anomalous.

For the Residue Truck Loading Standard, the actual average load was 29.87 tons per truck in 2011, compared to 29.77 tons per truck in 2010, 29.69 tons per truck in 2009, 29.67 tons per truck in 2008, 28.07 tons per truck in 2007 and 28.23 tons per truck in 2006. For the FEPR Truck Loading Standard, the actual average load was 27.76 tons per truck in 2011, compared to 27.73 tons per truck in 2010, 28.06 tons per truck in 2009, 28.55 tons per truck in 2008, 28.15 tons per truck in 2007 and 26.20 tons in 2006.

For the Ferrous Quality Standard, tests indicated that the ferrous stream had an average gross calorific value (GCV) of 653 Btu per pound in 2011, compared to the 693 Btu per pound in 2010, 876 Btu per pound in 2009 (which exceeded the standard), 696 Btu per pound measured in 2008, 432 Btu per pound measured in 2007, and the 422 Btu per pound measured in 2006. The percentage by weight of free combustibles was 9.5 percent, which is less than the reference point of 10 percent for the Ferrous Quality Standard, which is 10 percent. This compares to 10.4 percent in 2010 (which exceeded the standard), 11.7 percent in 2009 (which exceeded the standard), 9.7 percent in 2008 and 7.6 percent in 2007 and 2006. This standard measures the extent to which combustible materials are diverted from fuel production and contaminate the ferrous stream.

For the Glass and Grit Quantity Standard, PERC produced glass and grit at a rate of 19.4 percent of incoming MSW in 2011, compared to the rates of 20.2 percent in 2010, 18.1 percent in 2009, 16.7 percent in 2008, 16.5 percent in 2007 and 15.4 percent in 2006. This standard measures the share of the incoming waste that is removed for landfill disposal prior to combustion. Under the Agreement, the glass and grit stream is presumed to contain an acceptable level of combustible contaminants if the quantity of glass and grit complies with the Glass and Grit Quantity Standard. Because PERC complied with the Glass and Grit Quantity Standard, the Glass and Grit Quality Standard is not

applicable. Commonwealth notes, however, that PERC produced glass and grit at a rate of 26.1 percent in December 2011, and that glass and grit production rates were elevated from June through December of 2011. PERC is scheduled to perform major maintenance on its front-end process line equipment, and to replace one of its trommels, early in 2012. Commonwealth will work with PERC to monitor whether the major maintenance and trommel replacement work is successful in reducing glass and grit production rates in 2012.

Commonwealth agrees that the Facility has complied with all of the Performance Standards in 2011. The Glass and Grit Quality Standard is not applicable inasmuch as the Facility operated in compliance with the Glass and Grit Quantity Standard.

If you have any further questions, please feel free to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "George H. Aronson". The signature is fluid and cursive, with the first name "George" being the most prominent.

George H. Aronson  
Principal

Attachment 1 Compliance With Performance Standards



# Penobscot Energy Recovery Company

P.O. Box 160 • 29 Industrial Way  
Orrington, Maine 04474  
(207) 825 - 4566

ESOCO ORRINGTON, INC.  
Plant Operator

January 12, 2012

PERC Municipal Review Committee  
C/O Eastern Maine Development Corporation  
40 Harlow Street  
Bangor, Maine 04401-5102

**Subject: 2011 Performance Standards**

Committee Members:

Attached for your review are Exhibits A through D, which should be sufficient to duplicate and verify PERC's compliance with Plant Performance Standards.

## **Compliance with Plant Performance Standards**

1. **The Residue Moisture Standard** - The moisture in the Residue as shipped shall not exceed forty percent (40%) by weight on an annual basis. (See Exhibit A)
  - From the results of the quarterly ash analysis done by Northeast Lab., the mean percent moisture in the ash residue was 25.0%.
2. **The Residue Combustible Content Standard** – The percent weight of the unburned combustibles in the Residue as measured by the percent LOI shall not exceed nine percent (9%) by weight dry. (See Exhibit A)
  - From the results of the quarterly ash analysis done by Northeast Lab., the mean percent LOI of the ash residue was 6.1%.
3. **The Residue Truck Loading Standard** – The annual average net weight of shipments of Residue (ash) shall not be less than twenty (20) tons per truck. (See Exhibit B)
  - Based on the monthly disposal invoicing from the disposal facilities, the annual average net shipping weight per residue trailer was 29.87 tons.
4. **FEPR Truck Loading Standard** – The annual average net weight of shipments of FEPR (including glass & grit, and non-processable waste) shall not be less than twenty (20) tons per truck. (See Exhibit B)
  - Based on the monthly disposal invoicing, the annual average net shipping weight per FEPR trailer was 27.76 tons.
5. **The Ferrous Quality Standard** – The higher heating value (HHV) of the recovered ferrous materials as measured by the ratio of the BTU's of free combustibles to the total weight of the recovered ferrous material shall not exceed 720 BTU/lb on the basis of ten percent (10%) by weight free combustibles. (See Exhibit C)
  - From the results of the monthly ferrous sampling, the percentage by weight of free combustibles was 9.5% and the HHV was 653 BTU/lb.
6. **The Glass & Grit Quantity Standard** – The weight of glass & grit shall not exceed twenty-six percent (26%) of the weight of all Acceptable Waste accepted at the Facility (including non-processable waste) on an annual basis. (See Exhibit D)

➤ From the monthly production reports, the annual average percent by weight of glass & grit was 19.4%.

7. **The Glass & Grit Quality Standard** - The HHV of the glass & grit shall not exceed 3,600 BTU/lb on an annual average basis. This standard shall not apply unless the Facility has not complied with the Glass & Grit Quantity Standard above. (See Exhibit C)

➤ THIS STANDARD DOES NOT APPLY. However, from the results of the monthly glass & grit sampling, the HHV of the glass & grit, 2,739 BTU/lb.

The information supplied herewith, along with the monthly Plant Performance Reports, should be sufficient to duplicate and verify the Performance Standards calculations.

Please feel free to call me should you have any questions.

Very truly yours,  
Penobscot Energy Recovery Company  
By: ESOCO Orrington, LLC, As Agent



By: Gary A. Stacey  
Plant Controller

Attachments:

Cc: G. Aronson, CWRM  
John Noer, SET PERC Investment, LLC  
K. Nordby, PERC Holdings, LLC  
P. Prata, PERC  
E. C. White, PERC

# Exhibit A

## 2011 WEEKLY ASH DATA

DATE	TYPE	PERC			NEL		
		% SLD	% LOI	pH	% SLD	% LOI	pH
1/31	C	70.8	9.90	12.1	69	15.0	11.9
4/28	C	73.9	4.62	12.2	76	4.1	11.4
6/15	C	78.4	8.32		78	4.9	11.7
8/30	C	70.4	3.33	12.1	73	4.5	12.0
11/21	C	78.5	3.86	12.3	79	2.0	11.5
N		5	5	4	5	5	5
MEAN		74.4	6.01		75.0	6.1	
VAR		15.5	8.55		16.5	26.0	
STD DEV		3.9	2.92		4.1	5.1	

31  
24  
22  
27  
21

# Exhibit B

	Tons Shipped	# Loads	Ave. Wt. Per Load
Ash	55,564.54	1860	29.87 tons

	Tons Shipped	# Loads	Ave. Wt. Per Load
G&G	60,523.84	2,166	
N/P's	163.78	20	
	<hr/> 60,687.62	<hr/> 2,186	<hr/> 27.76 tons

# Exhibit B-1

2011	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	YTD TOTALS
<b>ASH</b>													
SHIPMENTS TO HAMPDEN	0	0	0	0	0	0	0	0	0	0	0	0	0
WEIGHT SHIPPED	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
SHIPMENTS TO OLD TOWN	117	128	163	192	180	170	157	158	140	153	149	153	1,860.00
WEIGHT SHIPPED	3,466.92	3,657.64	4,960.19	5,853.17	5,423.62	4,498.78	4,724.24	4,786.22	4,222.77	4,658.25	4,525.29	4,581.45	55,564.54
TOTAL SHIPMENTS	117	128	163	192	180	170	157	158	140	153	149	153	1,860.00
TOTAL WEIGHT SHIPPED	3,466.92	3,657.64	4,960.19	5,853.17	5,423.62	4,498.78	4,724.24	4,786.22	4,222.77	4,658.25	4,525.29	4,581.45	55,564.54
COST PER TON	49.21	49.21	49.74	49.74	49.74	49.74	49.74	49.74	49.74	49.74	49.74	49.74	49.74
ASH PRODUCED	3,466.92	3,659.64	4,933.19	5,834.19	5,448.62	4,523.78	4,704.24	4,781.22	4,227.77	4,630.25	4,573.29	4,581.50	55,564.62
CURRENT MONTH ACCRUAL=	170,607.13	189,932.88	245,376.87	290,193.11	271,014.36	225,012.82	233,988.90	237,817.88	210,289.28	230,308.64	227,475.44	227,883.81	2,759,901.12
QUARTERLY TOTALS			<b>\$605,916.88</b>			<b>\$766,220.29</b>			<b>\$682,096.06</b>			<b>\$685,667.89</b>	
<b>FERROUS</b>													
SHIPMENTS	24	(24.00)											0
TOTAL WEIGHT SHIPPED	680.37	(680.37)											0.00
\$ FOR TONS SHIPPED	\$1,700.93	(1,700.93)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
\$ ADJUSTMENTS	227.94	(227.94)											\$0.00
AVG COST PER TON	2.50	2.50	2.50	2.50	2.50	2.50	2.50	2.50	2.50	2.50	2.50	2.50	2.50
FERROUS PRODUCED	730.37	(730.37)											0.00
CURRENT MONTH ACCRUAL=	2,053.87	(2,053.87)											\$0.00
QUARTERLY TOTALS			<b>\$0.00</b>			<b>\$0.00</b>			<b>\$0.00</b>			<b>\$0.00</b>	
<b>G&amp;G</b>													
SHIPMENTS TO HAMPDEN	0	0	0	0	0	0	0	0	0	0	0	0	0
WEIGHT SHIPPED	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
SHIPMENTS TO OLD TOWN	224	137	113	102	134	170	215	220	186	221	219	225	2,166
WEIGHT SHIPPED	6,023.45	3,708.10	3,102.12	2,794.37	3,686.08	4,682.52	6,091.36	6,373.69	5,389.66	6,215.97	6,173.81	6,282.71	60,523.84
TOTAL SHIPMENTS	224	137	113	102	134	170	215	220	186	221	219	225	2,166.00
TOTAL WEIGHT SHIPPED	6,023.45	3,708.10	3,102.12	2,794.37	3,686.08	4,682.52	6,091.36	6,373.69	5,389.66	6,215.97	6,173.81	6,282.71	60,523.84
COST PER TON	46.86	46.86	47.37	47.37	47.37	47.37	47.37	47.37	47.37	47.37	47.37	47.37	47.37
G & G PRODUCED	6,248.45	3,608.10	3,152.12	2,639.40	3,791.08	4,557.52	6,216.36	6,228.69	5,534.60	6,165.97	6,123.81	6,457.70	60,723.80
CURRENT MONTH ACCRUAL=	292,802.37	169,075.57	149,315.92	125,028.38	179,583.46	215,889.72	294,468.98	295,053.05	262,174.00	292,082.00	290,084.88	305,901.25	2,871,459.58
QUARTERLY TOTALS			<b>\$611,193.86</b>			<b>\$520,501.56</b>			<b>\$651,696.03</b>			<b>\$686,068.13</b>	
<b>N/P (LANDFILL)</b>													
SHIPMENTS TO HAMPDEN	0	0	0	0	0	0	0	0	0	0	0	0	0
WEIGHT SHIPPED	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
SHIPMENTS TO OLD TOWN	2	0	0	0	1	16	0	0	1	0	0	0	20
WEIGHT SHIPPED	20	0	0.00	0.00	19.78	116.00	0.00	0.00	8.00	0.00	0.00	0.00	163.78
TOTAL SHIPMENTS	2	0	0	0	1	16	0	0	1	0	0	0	19.00
TOTAL WEIGHT SHIPPED	20	0	0.00	0.00	19.78	116.00	0.00	0.00	8.00	0.00	0.00	0.00	163.78
COST PER TON	63.33	0	64.01	64.01	64.01	64.01	64.01	64.01	64.01	64.01	64.01	64.01	64.01
N/P PRODUCED	0	0	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
CURRENT MONTH ACCRUAL=	1,266.60	0	1,266.12	7,425.16	0	0	0	0	512.08	0	0	0	10,469.96
QUARTERLY TOTALS			<b>\$1,266.60</b>			<b>\$6,691.28</b>			<b>\$512.08</b>			<b>\$0.00</b>	
<b>N/P (GRINDING)</b>													
S. J. CLISHAM - GRINDING													
TOTAL TONS GROUND	356.56	621.14	634.17	866.89	792.93	1237.68	419.06	1123.05	551.91	821.49	1033.98	491.40	8950.26
LESS BEGINNING INVENTORY	0	(50)	(80)	(225)	(200)	(300)	(50)	(400)	(200)	(400)	(300)	0	0
PLUS ENDING INVENTORY	50	80	225	200	300	50	400	200	400	300	400	0	0
TOTAL TONS PRODUCED	406.56	651	779	842	893	988	769	721	752	721	734	491	8,950.26
COST PER TON TO GRIND	44.00	44.00	44.00	44.00	44.00	44.00	44.00	44.00	44.00	44.00	44.00	44.00	44.00
CURRENT MONTH ACCRUAL=	17,888.64	28,650.16	34,283.48	37,043.16	39,288.92	43,457.92	33,838.64	40,614.20	33,084.04	31,745.56	32,295.12	21,621.60	393,811.44
QUARTERLY TOTALS			<b>\$80,822.28</b>			<b>\$119,790.00</b>			<b>\$107,536.88</b>			<b>\$85,662.28</b>	
<b>TOTAL RESIDUE ACCRUAL</b>	<b>\$484,618.61</b>	<b>\$386,604.74</b>	<b>\$428,976.27</b>	<b>\$452,264.65</b>	<b>\$491,152.86</b>	<b>\$491,785.62</b>	<b>\$562,296.52</b>	<b>\$573,485.13</b>	<b>\$506,059.40</b>	<b>\$554,136.20</b>	<b>\$549,865.44</b>	<b>\$555,406.66</b>	<b>6,035,642.10</b>

# Exhibit C

Date	ID	FFC TEST DATA					FERRUCUS TEST DATA				2011	
		H2O (%)	Ash (%)		GV (BTU/lb)		Wt (lb)		Wt (%)	GCV (BTU/lb)		
			Rec'd	Dry	Rec'd	Dry	Total	Ferrucus		FCC	FCC	Rec'd
3/15	FFC11-1A	38.2	8.90	14.4	5580	9030	15.75	13.75	2.00	12.7	709	1147
4/07	FFC11-2A	37.3	9.51	13.8	5860	9350	16.75	15.75	1.00	6.0	350	558
5/19	FFC11-3A	13.0	6.53	7.51	12620	14510	19.44	18.75	0.69	3.5	446	513
5/31	FFC11-4B	31.6	16.2	23.7	5940	8630	28.44	27.31	1.13	4.0	235	343
6/14	FFC11-5A	33.9	6.87	10.4	6400	9630	16.38	14.00	2.38	14.5	928	1404
6/29	FFC11-6B	12.6	38.2	43.7	5490	6230	15.25	14.50	0.75	4.9	270	309
8/03	FFC11-7B	28.4	10.3	14.4	6770	9450	26.88	22.63	4.25	15.8	1071	1494 ✓
8/17	FFC11-8B	26.3	11.6	15.7	7030	9540	16.00	15.31	0.69	4.3	302	410
9/22	FFC11-9A	35.0	3.14	4.83	7610	11710	15.00	9.63	5.38	35.8	2727	4196 ✓
11/09	FFC11-10A	26.5	15.70	21.4	6420	8740	18.25	17.38	0.88	4.8	308	419
11/17	FFC11-11B	32.4	12.0	17.8	6640	9820	20.94	20.06	0.88	4.2	277	410
12/13	FFC11-12B	31.4	10.40	15.2	6480	9450	15.50	15.00	0.50	3.2	209	305
n		12	12	12	12	12	12	12	12	12	12	12
MEAN		28.9	12.4	16.9	6903	9637	18.71	17.01	1.71	9.5	553	959
VAR		70.6	79.2	98.9	3610388	3779034	20.77	21.74	2.47	89.6	508256	1225598
STD DEV		8.4	8.9	9.9	1900	1944	4.56	4.66	1.57	9.5	713	1107
MIN		12.6	3.14	4.83	5490	6230	15.00	9.63	0.50	3.2	209	305
MAX		38.2	38.2	43.7	12620	14510	28.44	27.31	5.38	35.8	2727	4196

Date	ID	RDF TEST DATA					2011		G&G TEST DATA				2011	
		H2O (%)	Ash (%)		GCV (BTU/lb)		ID	H2O (%)	Ash (%)		GCV (BTU/lb)			
			Rec'd	Dry	Rec'd	Dry			Rec'd	Dry	Rec'd	Dry	Rec'd	Dry
3/15	RDF11-1A	45.5	19.2	35.3	6740	6860	GG11-1A	33.4	41.1	61.7	2170	3260		
4/07	RDF11-2A	37.4	13.3	21.2	5520	8820	GG11-2A	31.1	39.4	62.8	1930	2800		
5/19	RDF11-3A	13.0	7.62	8.76	4620	9910	GG11-3A	22.7	36.9	47.8	3610	4670		
5/31	RDF11-4B	22.4	33.6	43.3	3370	6920	GG11-4B	33.9	33.3	50.4	3090	4670		
6/14	RDF11-5A	30.8	25.8	37.3	4550	6580	GG11-5A	36.8	36.3	57.5	2520	3980		
6/29	RDF11-6B	24.9	13.2	17.6	4690	8910	GG11-6B	46.6	31.2	58.4	2180	4460		
8/03	RDF11-7B	28.5	5.56	7.78	7310	10220	GG11-7B	42.7	19.2	33.5	3520	6320		
8/17	RDF11-8B	28.5	15.8	22.1	4680	9340	GG11-8B	35.4	34.1	52.8	2320	3590		
9/22	RDF11-9A	26.0	33.0	44.6	4190	5660	GG11-9A	36.9	33.6	53.2	2670	4230		
11/09	RDF11-10A	30.5	6.83	9.83	4000	8630	GG11-10A	34.8	34.5	52.9	2930	4500		
11/17	RDF11-11B	26.7	5.7	7.78	4820	12030	GG11-11B	36.0	35.2	55.0	3000	4690		
12/13	RDF11-12B	42.0	12.3	21.2	5350	9200	GG11-12B	31.1	35.7	51.8	2630	3820		
n		12	12	12	12	12	12	12	12	12	12	12		
MEAN		29.7	16.0	23.1	6070	8590	35.1	34.2	53.2	2739	4249			
VAR		76.6	100.3	191.9	2631691	3248291	35.2	29.5	58.2	282717	792208			
STD DEV		8.8	10.0	13.9	1622	1802	5.9	5.4	7.6	532	890			
MIN		13	5.56	7.78	4740	5660	22.7	19.2	33.5	1930	2800			
MAX		45.5	33.6	44.6	4820	12030	46.6	41.1	62.8	3520	6320			

**Penobscot Energy Recovery Company  
Actual 2011**

*Exhibit D*

**Solids Flow Summary**

	MSW Received (tons)	Daily Avg. MSW (tons)	Wood Received (tons)	Daily Avg Wood (tons)	G&G Out (tons)	Ferrous Out (tons)	Ash Out (tons)	Non-Pro Out (tons)	By Passed MSW (tons)	Ash Produced (tons)
Jan	22,405	723	-	-	6,023	680	3,467	-	-	3,467
Feb	20,153	720	2,058	71	3,708	603	3,648	20	-	3,860
Mar	25,931	836	-	-	3,102	647	4,960	-	-	4,933
Apr	25,383	846	-	-	2,794	695	5,859	-	-	5,834
May	28,240	911	-	-	3,686	757	5,424	20	-	5,449
Jun	27,624	921	-	-	4,683	761	4,499	116	-	4,524
Jul	25,938	837	-	-	6,091	947	4,724	-	-	4,704
Aug	30,925	998	-	-	6,374	888	4,786	-	-	4,781
Sep	29,806	994	-	-	5,390	722	4,223	8	-	4,228
Oct	27,764	925	-	-	6,216	785	4,658	-	-	4,630
Nov	25,222	841	-	-	6,174	805	4,525	-	-	4,573
Dec	24,556	792	547	-	6,283	863	4,581	-	-	4,933
Y-T-D	313,945	860	2,604	7	60,524	9,152	55,355	164	-	55,916

	MSW Processed (tons)	Daily Avg MSW (tons)	RDF Produced (tons)	G&G Produced (tons)	Ferrous Produced (tons)	Non-Pro Produced (tons)	% RDF	% G&G	% Ferr	% N/P
Jan	22,405	723	15,356	6,248	730	70	68.5%	27.9%	3.3%	0.3%
Feb	19,953	713	15,812	3,608	503	30	79.2%	18.1%	2.5%	0.2%
Mar	24,331	785	20,342	3,152	692	145	83.6%	13.0%	2.8%	0.6%
Apr	26,333	878	23,018	2,639	700	(25)	87.4%	10.0%	2.7%	-0.1%
May	27,990	903	22,322	3,791	757	120	79.8%	13.5%	2.7%	0.4%
Jun	27,624	921	22,379	4,558	821	(134)	81.0%	16.5%	3.0%	-0.5%
Jul	27,438	885	20,015	6,216	857	350	72.9%	22.7%	3.1%	1.3%
Aug	30,225	975	23,228	6,229	968	(200)	76.9%	20.6%	3.2%	-0.7%
Sep	26,106	870	19,721	5,535	642	208	75.5%	21.2%	2.5%	0.8%
Oct	29,864	963	22,868	6,166	930	(100)	76.6%	20.6%	3.1%	-0.3%
Nov	26,622	859	20,118	6,124	680	(300)	75.6%	23.0%	2.6%	-1.1%
Dec	24,756	799	17,351	6,458	948	-	70.1%	26.1%	3.8%	0.0%
Y-T-D	313,645	859	242,530	60,724	9,227	164	77.3%	19.4%	2.9%	0.1%